

CURRICULUM VITAE

Olie R. Jolstad, SCLA, CFC

Vice President

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EXPERIENCE

ROBERT HUGHES ASSOCIATES, INC.

(1995 – Present)

Mr. Jolstad joined Robert Hughes Associates, Inc. in February 1995 and serves as Vice President and Director of the firm's Risk Management, Claims, and Actuarial Consulting Division. Mr. Jolstad's responsibilities include litigation support services, insurance archaeology, insurance coverage disputes, financial analysis, medical management, claims management, claims administration, and bad-faith claims handling review and audits. Mr. Jolstad has testified as an expert witness at deposition, mediation, and trial. Mr. Jolstad has served as a consultant to counsel involving both plaintiff and defense litigation. Areas of insurance skill, knowledge, and expertise include coverage disputes and unfair claims handling with regard to various lines of casualty insurance, including but not limited to general liability, property, auto, business interruption, directors and officers, builders risk, excess and umbrella liability, workers' compensation, professional liability, and agent/broker errors and omissions. Mr. Jolstad has designed third-party claims administration programs for self-insured employers, self-insured groups and associations, as well as program design and development with Lloyd's of London. Additional duties include marketing and sales for risk management, actuarial, and claims management engagements. Mr. Jolstad has consulted for public and private employers, public entities, and insurance companies.

MACLEAN ODDY & ASSOCIATES, INC.

(1994-1995)

Mr. Jolstad joined Maclean Oddy & Associates as the Vice President of the Risk Management and Actuarial Department in 1994. Mr. Jolstad's responsibilities included sales, marketing, and technical analysis with regard to actuarial consulting, claims handling, claims auditing, and excess insurance analysis.

ALEXANDER & ALEXANDER, INC.

(1988 – 1994)

Mr. Jolstad was the Assistant Vice President of the Casualty Claims and Risk Management Consulting Department in the Phoenix, Arizona office. Mr. Jolstad was responsible for serving clients with operations throughout the United States. Areas of responsibility included the

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management of the claims department, handling large primary and excess claims for commercial and personal lines (VIP) accounts, marketing, underwriting submissions, consulting, coverage analysis, statistical analysis, cash-flow modeling, and risk retention feasibility studies for all lines of casualty coverage. Prior to being promoted and transferred to A&A, Mr. Jolstad held the position of Assistant Claims Manager with Alexsis Risk Management Services, Inc. in Portland, Oregon. Mr. Jolstad supervised approximately twenty-five claims department staff consisting of claims examiners, loss control representatives, and clerical assistants handling workers' compensation and commercial casualty insurance. The clientele consisted public and private employers, funds, and associations. In addition to supervision, operation, and claims management responsibilities, Mr. Jolstad also handled customer service, litigation support, claims handling, and client account handling instructions for Alexsis' national accounts.

CITY OF PORTLAND, OREGON (1987 – 1989)

Mr. Jolstad was appointed by then Mayor Bud Clark to be the Chairman of the City of Portland Fire and Police Disability and Pension Program Task Force. The charge of the task force was to amend, rewrite, and otherwise modify inequities to the police and fire disability and pension program. Once accomplished, the modifications required approval by the police and fire departments, the State of Oregon Public Employees Retirement System, and then required approval by the voters of the City of Portland, Multnomah County, Oregon before becoming law. Voters overwhelmingly passed the ballot measure and the City of Portland Charter was amended.

SAFECO INSURANCE COMPANY (1984 – 1988)

Mr. Jolstad held dual responsibilities as Assistant Supervisor in the workers' compensation claims department and Claims Examiner. Mr. Jolstad was responsible for reviewing claim files handled by other adjusters, performing administrative duties regarding personnel, interaction with underwriting and loss control, and reporting claims to Safeco's Home Office in Seattle, Washington. In his capacity as Claims Examiner, Mr. Jolstad handled large loss and complex litigation claims in the areas commercial casualty insurance.

INDUSTRIAL INDEMNITY INSURANCE COMPANY (1980 – 1984)

Mr. Jolstad held the position of Claims Examiner with responsibilities for handling casualty insurance claims primarily in the area of workers' compensation.

PORTLAND WINTERHAWKS HOCKEY FRANCHISE (1979 – 1981)

Mr. Jolstad served as the Assistant Athletic Trainer for the Tier One junior hockey franchise under the supervision and guidance of orthopedic surgeon Roy M. Rusch, M.D.

FIRST FAR WEST LIFE INSURANCE COMPANY (1978 – 1980)

Mr. Jolstad held the position as a life and health benefit examiner and contract analyst, and was responsible for benefit review determination, coverage analysis, peer review, reinstatement determination, and contract analysis for life and health insurance contracts for group and individual policyholders.

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EDUCATION AND CONTINUING EDUCATION

Portland State University, Portland, Oregon 1991

Bachelor of Science in Administration of Justice

Insurance Institute – Essentials of Risk Management, Essentials of Risk Control, and Essentials of Risk Financing 1990-1993

American Educational Institute

Senior Claim Law Associate (SCLA) Professional Designation – October 2005

Casualty Claim Law

Property Claim Law

Workers' Compensation Claim Law

Unfair Claim Settlement Practices Law

Avoiding Bad Faith and Civil Liability in Handling Suspicious Claims

The American College of Forensic Examiners Institute (ACFEI)

Certified Forensic Consultant (CFC) Professional Designation – August 2006

Advanced Insurance & Tort Claims, Sponsored by University of Houston Law Foundation
2006

SPEAKING AND TEACHING EXPERIENCE

Committees

Education Committee – Oregon Self-Insurers Association 1983-1989

Education Committee – Oregon Workers' Compensation Claims Association 1984-1986

Lectures –

Oregon Self-Insurers Association – “Comparisons and Contrasts – The City of Portland Fire and Police Disability Pension Program and the Oregon Workers' Compensation System” (1988)

City Club of Portland, Oregon – “The Politics Behind the Fire and Police Pension Task Force” (1989)

Arizona Workers' Compensation Claims Association – “Designing a Claims Management Program” (1991)

Arizona Workers' Compensation Claims Association – “Experience Rating Analysis” (1992)

Texas Public Risk Insurance Management Association – “GASB 10 and Actuarial Analysis” (1995)

West Texas Counties Association – “Public Entity Claims Management Practices” (1995)

West Texas Counties Association – “The Purpose of Actuarial Analysis and Funding for Losses” (1996)

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MEMBERSHIPS AND PROFESSIONAL AFFILIATIONS

Texas General Lines Property and Casualty Agent – License No. 996630
Texas All Lines Adjuster - License No. 534063
Delaware Property and Casualty Adjuster – License No. 1054196
Florida Non-Resident Property and Casualty Agent – License No. P058080
Mississippi Non-Resident Independent Adjuster – License No. 10070455
Texas License Builder/Remodeler, License Number 33654
American College of Forensic Examiners – Member
Society of Claim Law Associates (SCLA) – Member
American Bar Association Associate Member – ABA Member Identification No. 01456435
Public Risk Insurance Management Association – Past Member
Texas Public Risk Insurance Management Association – Past Member
Risk and Insurance Management Society – Past Member
Louisiana Association of Self-Insured Employers – Past Member
Dallas Risk and Insurance Management Society – Past Member
Texas Claims Association (TCA) – Past Member
Florida Claims Association (FCA) – Past Member
American Management Association (AMA) – Past Member
City Club of Portland, Oregon – Past Member
Arizona Claims Association – Past Member
Arizona Workers' Compensation Claims Association (AWCCA) – Past Member
Oregon Self-Insurers Association (OSIA) – Past Member
Oregon Workers' Compensation Claims Association (OWCCA) – Past Member
Oregon Licensed Property and Casualty Agent – Expired
Oregon Licensed Adjuster – Expired